

## PRIVACY POLICY

**Last Updated: May 06, 2020**

Toxic products and Toxic services is a set of services (Ecosystem or Toxic Ecosystem) that provides communication means, internet security, internet data protection and cryptocurrencies and fiat currencies financial solutions in the internet for personal, public and corporate use which are based on the most sophisticated new security technologies with the main aim of personal data protection. The services ("Service" or "Services") made available by TOXIC LLC along with its subsidiaries, affiliates and related parties ("TOXIC" or "we" or "us" or "our"). This Privacy Policy (the "Policy") helps explain how we collect, use, store, and protect your information when you use our website at [www.toxic.chat](http://www.toxic.chat), the TOXIC Messenger including Corporate TOXIC Messenger TOXIC Wallet, TOXIC VPN and other TOXIC Products and/or TOXIC Services or any TOXIC API or third party applications relying on such API, or any other websites, pages, features, or content related to the TOXIC service (collectively the "Services").

Please read this Policy carefully along with the TOXIC Terms and Conditions (the "Terms"), which describe the terms under which you use the Services. If you have any questions, please contact us at [support@toxic.chat](mailto:support@toxic.chat)

### ACCEPTANCE OF PRIVACY POLICY

By accessing and using our Services, you signify your acceptance to the terms of this Policy. If you do not agree with or you are not comfortable with any aspect of this Policy, you should immediately discontinue access or use of our Services.

### CHANGES TO THIS POLICY

We reserve the right to modify this Policy at any time, and when required by law, we will notify you of changes to this Policy. If we make any material changes we will notify you via the email current on your account with us or by means of a notice on our Services prior to the change becoming effective.

TOXIC may provide additional "just-in-time" disclosures or additional information about the data collection, use and sharing practices of specific Services. These notices may supplement or clarify our privacy practices or may provide you with additional choices about how we process your personal information.

### REGULATORY INFORMATION

This Policy relates to your data & information exchange relationships with you and LLC Financial Company TOXIC. LLC Financial Company TOXIC is a company incorporated in Ukraine (Company number – 35876963) with registered office located at 79013 Kotlyarevskogo 39, L`viv, Ukraine (the TOXIC) that are performed via the website: [www.toxic.chat](http://www.toxic.chat) and related Dashboard.

### OUR RELATIONSHIP TO YOU

For you to understand our data protection obligations and your rights to your personal information under this Policy, it is important that you identify which relationship(s) you have with us. TOXIC has the following relationships:

A "User" is an individual providing personal information to us via our website, Toxic Ecosystem products (e.g. Toxic Messenger, Toxic Bi-mail, Toxic Wallet etc.) or other services, products or platforms, such as by signing up for our newsletter or making an

account and posting on the forums. TOXIC is in a “data controller” relationship with users. User is also a person using the Website and/or a party to a Token Sale Agreement defined as „Purchaser“, concluded between this person and Token Owner (as it is defined in the Token Sale Agreement).

A “Customer” is a specific type of User that has engaged us to act as an agent (or, as a “Data Processor”) by obtaining our Services. TOXIC is in a “data processor” relationship with customers.

TOXIC does not have a direct relationship with Customers’ End Users. A “Customer End User” is an individual that provides their personal information to our customers. We do not control the purposes or the means by which this personal information is collected, and we are not in a direct relationship with Customer End Users.

Hereinafter we may refer to Customers and Users collectively as “you.”

## INFORMATION WE COLLECT

We receive or collect personal information when we operate and provide our Services, including when you install, access, or use our Services. Personal information is data that can be used to identify you directly or indirectly, or to contact you. Our Policy governs all personal information we collect about you and obtain from third party sources. This Policy does not apply to anonymized information as it cannot be used to identify you.

Generally, we collect information to provide you with our Services. Except as described in this Policy, we will not sell, lease, rent or loan your personal information to any third party without your prior consent.

## INFORMATION YOU PROVIDE

Your Registration Information (when install Toxic Messenger, including Corporate version, Toxic Bi-mail, Toxic Wallet, etc.) - To create a TOXIC account, you must provide us with an email address, mobile phone number where application is installed (required, only in case you are using In-app purchases such as phone number purchase worldwide and minutes purchase to talk to landline & mobile phones worldwide) and secure password.

Your Account Information - To register your Account with us and get access to your personal Dashboard, where you can find all the financial transactions historical data and pending financial transaction data and have possibility to create you Corporation (separate Toxic software installation to be used by your group only) for Toxic Messenger and other Toxic services and make purchases of Toxic tokens TOX and make purchases of other Toxic services available, you must provide us with more details required by our KYC/AML identification procedure. These KYC/AML identification procedure details are following:

- Identifying information: name, title, date of birth, age, gender, nationality, national identification number, usernames, email address, residential address;
- Contact information: Postal address, telephone / mobile / fax number, email address;
- Transaction information: Payment details and other details of products and services purchased by you, sworn statements, power of attorney information;

Your Cryptocurrency Addresses - We retain your public cryptocurrency addresses generated in the course of your use of the Service.

Your Transactions - We retain any records, histories, or metadata for the transactions you conduct on the applicable blockchain. To monitor cryptocurrency transactions and provide you with account balance information, we store the public keys associated with your private keys.

Customer Support - We collect any additional information you disclose to our customer support team.

#### AUTOMATICALLY COLLECTED INFORMATION

Metrics and Performance Data - We collect service-related, diagnostic, and performance information. This includes high level information about your activity (such as how you use our Services and how you interact with others using our Services), and diagnostic, crash, website, each separate Toxic product and performance logs and reports.

Device and Connection Information - We collect device-specific information when you install, access, or use our Services, including your IP address and your web-browser software.

BUT,

- we never collect your communication data with any other parties that doesn't relate to Toxic support service, except the case when you choose to store your communication history on our servers;
- we never collect your personal information that you disclose on our Private message boards, Private chat features, Private blogs and our other Private services. This is your sole responsibility to choose to store keep such data stored on our servers or to delete it. We don't keep trace on deleted data;

ALSO,

any information that you disclose in Public forums becomes public information and may therefore appear in public ways, such as through search engines or other publicly available platforms. This information may be "crawled" or searched by third parties. It could also be read, collected or used by other users to send you unsolicited messages. If you do not want to reveal information to the public at large do not post any information to these Public forums, chats, groups, etc.

#### HOW WE USE THE INFORMATION WE COLLECT

Our primary purpose in collecting information is to help us operate, provide, improve, customize, support, and market our Services.

We may use your information:

##### To provide TOXIC Services

We process your personal information to provide the Services. For example, if you want to use our Software (or Software of TOXIC related party) to accept Digital Currency on your website, we require that you provide us with your email address and a password. We cannot provide you with Services without such information.

##### To provide Service communications

We send administrative or account-related information to you to keep you updated about our Services, inform you of relevant security issues or updates, or provide other transaction-related information. Without such communications, you may not be aware of important developments relating to your account that may affect how you can use our Services.

##### To provide customer service

We process your personal information when you contact us to resolve any questions, disputes, or to troubleshoot problems. Without processing your personal information for such purposes, we cannot respond to your requests and ensure your uninterrupted use of the Services.

##### To ensure quality control

We process your personal information for quality control and staff training to make sure we continue to provide you with accurate information. If we do not process personal information for quality control purposes, you may experience issues on the Services such as inaccurate transaction records or other interruptions.

#### For research and development purposes

We process your personal information to better understand you and, if applicable, your end-users and the way you use and interact with our Services. In addition, we use such information to customize, measure, and improve our Services and the content and layout of our website and applications, and to develop new Services. Without such processing, we cannot ensure your continued enjoyment of our Services.

#### To enhance your website experience

We process your personal information to provide a personalized experience, and implement the preferences you request. For example, you may choose to provide us with access to certain personal information stored by third parties such as social media sites (e.g., Facebook and Twitter). Without such processing, we may not be able to ensure your continued enjoyment of part or all of our Services.

#### To engage in marketing activities

Based on your communication preferences, we may send you marketing communications to inform you about relevant product offers and services; to deliver targeted marketing; and to provide you with promotional offers based on your communication preferences. We use information about your usage of our Services and your contact information to provide marketing communications. You can opt-out of our marketing communications at any time. We will not use your information for purposes other than those purposes we have disclosed to you. From time to time we may request your permission to allow us to share your personal information with third parties. You may opt out of having your personal information shared with third parties, or from allowing us to use your personal information for any purpose that is incompatible with the purposes for which we originally collected it or subsequently obtained your authorization. If you choose to so limit the use of your personal information, certain features or Services may not be available to you.

#### COMMUNICATIONS

We may send you communications that are related to your account or will be related to our Services or information we believe interests you. In the event we send any communication to you which is not related specifically to your account, we will provide you with an "unsubscribe" mechanism through which you may opt out of receiving other similar messages in the future.

#### HOW YOUR INFORMATION IS SHARED WITH CUSTOMER END USERS

If you use your account in a transaction with your Customer End User, that Customer End User will have access to an address associated with your public key allowing them to pay for their purchases.

#### HOW WE SHARE INFORMATION WITH THIRD PARTIES

We work with third-party providers to help us operate, provide, improve, customize, support, and market our Services. For example, we work with companies to distribute our apps, provide our infrastructure, delivery, and other systems. These providers may provide us information about you in certain circumstances; for example, app stores may provide us reports to help us diagnose and fix service issues.

We may also share information with law enforcement, government officials, or other third parties when:

We are compelled to do so by a subpoena, court order, or similar legal procedure; or We believe in good faith that the disclosure of personal information is necessary to prevent physical harm or financial loss, to report suspected illegal activity or to investigate violations of our Terms.

#### HOW WE USE COOKIES

When you access our Services, we or TOXIC related parties may place cookies on your computer or other devices. These technologies help us better understand user behavior, and inform us about which parts of our websites people have visited.

#### DO-NOT-TRACK

Some Internet browsers - like Internet Explorer, Firefox, and Safari - include the ability to transmit "Do Not Track" or "DNT" signals. Since uniform standards for "DNT" signals have not been adopted, our Services do not currently process or respond to "DNT" signals.

#### ACCESS AND MODIFICATION OF YOUR PERSONAL INFORMATION

You may contact us at [support@toxic.chat](mailto:support@toxic.chat) to access the personal information we hold about you. If any of the information is inaccurate, you may rectify such information. We reserve the right to limit your access or modifications if your requests are too frequent and/or burdensome.

#### SECURITY SAFEGUARDS

We maintain, and require our service providers to maintain, appropriate physical, technical and administrative safeguards to protect the security and confidentiality of the personal information you entrust to us

However, we cannot guarantee that loss, misuse, unauthorized acquisition, or alteration of your data will not occur. Please recognize that you play a vital role in protecting your own personal information. When registering with our Services, it is important to choose a password of sufficient length and complexity, to not reveal this password to any third-parties, and to immediately notify us if you become aware of any unauthorized access to or use of your account.

Furthermore, we cannot ensure or warrant the security or confidentiality of information you transmit to us or receive from us by Internet or wireless connection, including email, phone, or SMS, since we have no way of protecting that information once it leaves and until it reaches us. If you have reason to believe that your data is no longer secure, please contact us at the email address, mailing address or telephone number listed at the end of this Privacy Policy.

#### RETENTION

We limit our retention of your personal information to the only as long as necessary to fulfil the purposes for which we collected it, including for the purposes of satisfying any legal, accounting, or reporting obligations or to resolve disputes. While retention requirements vary by jurisdiction, information about our typical retention periods for different aspects of your personal information are described below.

Email address for marketing purposes is retained on an ongoing basis until you unsubscribe. Thereafter we will add your details to our suppression list indefinitely.

Content that you post on our website such as support desk comments and other content may be kept indefinitely after you close your account for audit purposes.

Recording of our telephone calls with you may be kept for a period of up to six years.

Information collected via technical means such as cookies, webpage counters and other analytics tools is kept for a period of up to one year from expiry of the cookie.

Please feel free contact us if you have questions about retention periods for a particular aspect of your personal information which is not detailed above.

## INTERNATIONAL TRANSFERS OF PERSONAL INFORMATION

TOXIC may store, transfer, and otherwise process your personal information in countries outside of the country of your residence, including the United States and possibly other countries. The data protection laws of such countries may not be as protective as the laws of the country in which you reside.

## INTERNATIONAL USERS

Legal bases for processing personal information. Our legal bases for processing are described in the sections above entitled “How We Use the Information We Collect” and “Information We Collect.” We may process your personal information if you consent to the processing, to satisfy our legal obligations, if it is necessary to carry out our obligations arising from any contracts we entered with you or to take steps at your request prior to entering into a contract with you, or for our legitimate interests to protect our property, rights or safety of TOXIC, our customers or others.

Direct Marketing. We will only contact you by electronic means (email or SMS) with information about our Services that are similar to those which were the subject of a previous sale or negotiations of a sale to you. We will contact you by electronic means for marketing purposes only if you have consented to such communication. You may raise such objection with regard to initial or further processing for purposes of direct marketing, at any time and free of charge. Direct marketing includes any communications to you that are only based on advertising or promoting products and services.

Right to withdraw consent. You have the right to withdraw your consent to the processing of your personal information collected on the basis of your consent at any time. Your withdrawal will not affect the lawfulness of TOXIC’s processing based on consent before your withdrawal.

Right of access to and rectification of your personal information. You have a right to request that we provide you a copy of your personal information held by us. This information will be provided without undue delay subject to some fee associated with gathering of the information (as permitted by law), unless such provision adversely affects the rights and freedoms of others. You may also request us to rectify or update any of your personal information held by us that is inaccurate.

Right to erasure. You have the right to request erasure of your personal information that: (a) is no longer necessary in relation to the purposes for which it was collected or otherwise processed; (b) was collected in relation to processing that you previously consented, but later withdraw such consent; or (c) was collected in relation to processing activities to which you object, and there are no overriding legitimate grounds for our processing. If we have made your personal information public and are obliged to erase the personal information, we will, taking account of available technology and the cost of implementation, take reasonable steps, including technical measures, to inform other parties that are processing your personal information that you have requested the erasure of any links to, or copy or replication of your personal information. The above is subject to limitations by relevant data protection laws.

Right to data portability. If we process your personal information based on a contract with you or based on your consent, or the processing is carried out by automated means, you may request to receive your personal information in a structured, commonly used and machine-readable format, and to have us transfer your personal information directly to another “controller”, where technically feasible, unless exercise of this right adversely affects the rights and freedoms of others. A “controller” is a natural or legal person, public

authority, agency or other body which, alone or jointly with others, determines the purposes and means of the processing of your personal information.

Right to restriction of or processing. You have the right to restrict or object to us processing your personal information where one of the following applies

You contest the accuracy of your personal information that we processed. In such instances, we will restrict processing during the period necessary for us to verify the accuracy of your personal information.

The processing is unlawful and you oppose the erasure of your personal information and request the restriction of its use instead.

We no longer need your personal information for the purposes of the processing, but it is required by you to establish, exercise or defense of legal claims.

You have objected to processing, pending the verification whether the legitimate grounds of our processing override your rights.

Restricted personal information shall only be processed with your consent or for the establishment, exercise or defense of legal claims or for the protection of the rights of another natural or legal person or for reasons of important public interest. We will inform you if the restriction is lifted.

Notification of erasure, rectification and restriction. We will communicate any rectification or erasure of your personal information or restriction of processing to each recipient to whom your personal information has been disclosed, unless this proves impossible or involves disproportionate effort. We will inform you about those recipients if you request this information.

Right to object to processing. Where the processing of your personal information is based on consent, contract or legitimate interests you may restrict or object, at any time, to the processing of your personal information as permitted by applicable law. We can continue to process your personal information if it is necessary for the defense of legal claims, or for any other exceptions permitted by applicable law.

Automated individual decision-making, including profiling. You have the right not to be subject to a decision based solely on automated processing of your personal information, including profiling, which produces legal or similarly significant effects on you, save for the exceptions applicable under relevant data protection laws.

Right to lodge a complaint. If you believe that we have infringed your rights, we encourage you to contact us first at [support@toxic.chat](mailto:support@toxic.chat) so that we can try to resolve your issue or dispute informally. You also have a right to lodge a complaint with a competent supervisory authority situated in a Member State of your habitual residence, place of work, or place of alleged infringement.

Storage of your personal information. We will try to limit the storage of your personal information to the extent that storage is necessary to serve the purpose(s) for which the personal information was processed, to resolve disputes, enforce our agreements, and as required or permitted by law.

Your rights to personal information are not absolute. Access may be denied when:

Denial of access is required or authorized by law;

Granting access would have a negative impact on other's privacy;

To protect our rights and properties; and

Where the request is frivolous or vexatious.

## CONTACT US

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